

Mitchell Crompton

mitchell.crompton1@gmail.com

+61 0490 117 963

<https://github.com/MitchC1999>

<https://www.linkedin.com/in/mitchell-crompton-68242115b/>

Gold Coast based senior software engineer with experience in frontend architecture, developer tooling, and engineering processes. Interested in full-stack and senior frontend roles with the opportunity to improve delivery, lead projects, and provide mentorship to junior employees.

Experience

Senior Software Engineer	2025 – Present	<i>Tiny (Tiugo Technologies)</i>
	<ul style="list-style-type: none">Developed core engine features for TinyMCE, a globally deployed product with millions of end-users, maintaining rigorous backwards compatibility and reliability standards as required for its use in production-grade enterprise software.Architected and led development of the Suggested Edits plugin for TinyMCE, scoped requirements, built the UI, and integrated HTML diff-tracking logic.Formally onboarded three new hires, with each reaching independent productivity within one month; one hire went on to lead and ship a project on schedule.Led triage and resolution of high-priority security incidents, identifying root causes, scoping remediation, and coordinating fixes across the team; also owned a comprehensive external security audit end-to-end.Established and drove adoption of a structured GitHub issues triage process, consolidating scattered tickets and surface-level bugs into a coherent support pipeline; extended the same framework to the paid support queue, reducing mean-time-to-resolution by 58% in one quarter while shipping more tickets overall.Extended staging environment pipeline across all branches, shifting the QA process left to before PR merge, reducing development risk and enabling impromptu, instantaneous releases of features ready in branches.	
Software Engineer	2022 – 2025	<i>Tiny (Tiugo Technologies)</i>
	<ul style="list-style-type: none">Architected and led development of an AI interface plugin, prototyping and shipping in just over a month.Led implementation of new branch-based preview pipeline accessible on the sandbox environment, enabling long-running feature development to align with stakeholders without affecting ongoing releases; instrumental in the Suggested Edits plugin development.	

- Contributed new features, bug fixes, automated testing, PR reviews, customer support, and technical documentation to TinyMCE.
- Rewrote the documentation site CI/CD pipeline, automating a manual process and delivering a push-button release workflow.

QA Engineer

2021 – 2022

Tiny

- Performed regression and performance testing on TinyMCE; collaborated with engineers to resolve defects ahead of release cycles.

Client Support Officer

2020

MYP Corporation

- Managed customer support operations and coordinated feature requests between clients and the development team.

Project

Personal Financial Planner

React TypeScript IndexedDB

- Developed for budget visualisation, debt repayment forecasting, financial goal tracking, and scenario modelling.
- Built a custom reusable component library, an offline state management API, and a precise financial simulation engine.

Education

Bachelor of Information Technology (Computer Science)

2017 – 2021

QUT

Minors in Artificial Intelligence and Network Security

SAFe 6 Product Owner/Product Manager

Oct 2025

UpGrad

Skills

Languages

TypeScript, JavaScript, HTML, CSS/Less, C#, Python, Bash,

Libraries

React, Vite, Node.js, GitHub REST API, Google Apps Script

Tools

Git, Docker, Jenkins, AWS S3, NPM, Yarn, Pnpm, Bun, Jira, VS Code

Practices

Soc2, SAFe Agile, CI/CD, ARIA, WCAG, i18n/l10n, RTL/LTR, Content Editable